



ARTICLE NO: 1A

**CORPORATE OVERVIEW &
SCRUTINY COMMITTEE:**

MEMBERS UPDATE 2010/11

Article of: Council Secretary and Solicitor

Issue :3 November 2010

Relevant Portfolio Holder: Councillor A. Fowler

**Contact for further information: Mrs. J.A. Jones (Extn 5017)
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**SUBJECT: MINUTES OF LANCASHIRE COUNTY COUNCIL'S HEALTH
SCRUTINY COMMITTEE**

1.0 PURPOSE OF ARTICLE

1.1 To advise Members of the Minutes in connection with Lancashire County Council's Health Scrutiny Committee held on 2 September 2010 and 12 October 2010 at County Hall, Preston for information purposes.

2.0 BACKGROUND AND CURRENT POSITION

2.1 To keep Members apprised of developments in relation to Adult Social Care and Health Equalities Overview and Scrutiny in Lancashire.

3.0 SUSTAINABILITY IMPLICATIONS

3.1 There are no significant sustainability impacts associated with this update.

4.0 FINANCIAL AND RESOURCE IMPLICATIONS

4.1 There are no financial and resource implications associated with this item except the Officer time in compiling this update.

Background Documents

There are no background documents (as defined in Section 100D (5) of the Local Government Act 1972) to this report.

Equality Impact Assessment

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

Appendices

Minutes of the Health Scrutiny Committee – 2 September 2010 and 12 October 2010

Lancashire County Council

Health Scrutiny Committee

Meeting held on 2 September 2010 at County Hall, Preston

Minutes

Present:

County Councillor Mrs M Skilling (Chair)

County Councillors

G Askew	C Evans
K Bailey	A Kay
R Blow	P Mullineaux
M Brindle	M Otter
N Penney	

Co-opted District Councillors (Non-voting)

Mrs B Hilton	-	Ribble Valley Borough Council
Mrs V Langtree	-	Pendle Borough Council
Mrs M McManus	-	Preston City Council
J Robinson	-	Wyre Borough Council
Mrs G Sandiford	-	Rossendale Borough Council

Apologies for absence were presented on behalf of Councillors R Fulford-Brown (Fylde Borough Council), J Harrison (Lancaster City Council), R Russell (Chorley Borough Council), and Mrs MJ Robinson (South Ribble Borough Council).

Welcome

The Chair welcomed Councillor Val Langtree, a new member who was attending this committee for the first time.

Disclosure of Personal and Prejudicial Interests

None disclosed.

Confirmation of Minutes

The Minutes of the meeting of the Health Scrutiny Committee from the meeting held on the 22 June 2010 were presented and agreed, subject to the addition of County Councillor G Askew to the attendance list and a record of apologies from County Councillor K Bailey and Councillor V Langtree.

6. Resolved: That the Minutes of the meeting of the Committee held on the 22 June 2010, as now amended, be confirmed and signed by the Chair.

Reducing Infant Mortality in Lancashire

The report was presented by Cath Topping, Project Officer Equality and Inclusion. She was accompanied by Ann Pennell, Director of Commissioning Performance and Business.

The report set out the latest position on infant mortality across Lancashire. It gave an overview of Lancashire's response to the high incidence of infant mortality in parts of Lancashire and also provided examples of good practice that were being delivered in Lancashire.

Cath drew attention to a simple 'early notification' form which was used by partners, including midwives who, with the permission of the mum-to-be notified children's centres of the pregnancy to enable the children's centre to offer appropriate support from an early stage. The need for universal pre- and post-natal intervention that reduced adverse outcomes of pregnancy and infancy was one of the policy recommendations of the Marmot Review referred to in Appendix A to the report now presented.

Members of the Committee raised a number of comments and questions. The main points arising from the discussion are summarised below:

- It was confirmed that the service currently had sufficient staff to deliver responses that were proportionate to the needs of families.
- It was suggested that those mums-to-be who did not contact services were sometimes those most in need. In response it was explained that if the family did not approach their children's centre, an information pack would be sent to them to raise awareness and enable them to access the services available. It was emphasised that much partnership working was ongoing and communication between midwives, the county council and health visitors was most important to ensure that those who needed the service were reached.
- Regarding teenage mums the committee was assured that there were strong links with Lancashire Education Medical Service (LEMS) and much work was being done through the County Council Teenage Pregnancy Strategy and through Sex and Relationship Education (SRE).
- The report had indicated that whilst many health professionals in Lancashire had taken a very positive approach to the roll out of the early notification process and the additional support that this afforded to women at the earliest stages of pregnancy, some health professionals had been reluctant to adopt this approach. It was clarified that the reluctance referred to had related to concerns about those women who might suffer a miscarriage and the sensitivities of them then possibly receiving pregnancy-related information inadvertently from their children's centre. Officers considered it preferable however to keep children's centres informed to enable them to provide help and support in the unfortunate event of a miscarriage.

- The report had not referred in detail to the impact of drug / alcohol abuse on infant mortality, but it was confirmed that work was ongoing with the relevant agencies and that the early notification form would be sent to the relevant professionals. Also a significant amount of work was being done through the Young People's Service to tackle drug and alcohol abuse.
- It was confirmed that Home-Start was a much valued partner and that some children's centres commissioned family support from Home-Start.
- It was noted that deaths owing to congenital malformation represented 22% of the total infant deaths and it was suggested that, whilst much important work was being done to help pregnant women, perhaps intervention should begin even earlier "before the bump" with genetic counselling. The question was also raised about the availability of data relating to some ethnic groups who undertake first cousin marriages. Also whether Asian women co-operated and/or were able to participate in early intervention strategies; often women from ethnic minority groups might have other children, mobility difficulties and/or language barriers. It was confirmed that this was something that the Joint Strategic Needs Assessment could look at. The suggestion for support prior to conception would also be reported back.
- One member who represented Rossendale referred to pockets of deprivation in her area. It was confirmed that there were a number of children's centres in that area who were working together and encouraging volunteers to provide 'mum to mum' support during the antenatal period.
- It was acknowledged that there was an increasing number of Eastern Europeans now living in Lancashire and confirmed that children's centres were tailoring services appropriately, including providing posters in Polish and Polish coffee mornings. The early notification form would also help ensure access to services, and children's centres were well placed to use their community knowledge to respond to local needs.
- In response to a point that many people do not have access to the Internet and therefore the websites that provide much of the information referred to, it was emphasised again that outreach workers in community centres know and understand their local communities and are often themselves from those communities. Referrals from other professionals were also important. Children's centres provided a face to face service and officers were confident that those who needed the service could be reached.
- Regarding the influence of immunisation programmes in reducing infant mortality it was suggested that the relevant statistics be monitored.
- It was not yet clear how forthcoming changes in the NHS would impact on the service but officers took reassurance from the strong partnership working through the Children's Trust. Work had just begun on the new Children and Young People's Plan (CYPP) which would set out how partners work together to improve outcomes for children. Working with key partners would continue to be a top priority.
- The JSNA provided consistent data that helped with planning, prioritisation and focus. A careful analysis of the information would be passed on to the Children's Trust and children's centres

- It was noted that the commissioning and providing 'arms' of the NHS were to be separated and commissioning transferred to GP consortia. In response to a suggestion that the county council should have a seat at the commissioning table, it was confirmed that the county council already had joint posts with the PCTs and was in a good position.
- The county council met regularly with Health Service colleagues from all three PCTs and commissioners and was currently putting together relevant information for GPs
- The main concern going forward was the uncertainty, in the current climate, of future funding.
- Members supported the recommendations set out in the report and it was suggested and agreed also that a further report be brought to the committee when details of future funding were known.

7. Resolved: That,

- i. The Committee noted the impact of infant mortality on local communities in Lancashire and the work undertaken to date to reduce the incidence of infant mortality;
- ii. The PCTs should continue to promote the sharing of good practice amongst all health professionals in particular the early notification of pregnancy process, From Bump to Birth and Beyond sessions and the Give Me Room to Breathe campaign;
- iii. All partners should work together to produce a consistent and timely approach to the provision of data for the JSNA (Joint Strategic Needs Assessment) to enable the analysis of relevant and up-to-date information to assist with the reduction in infant mortality; and
- iv. A further report be brought back to this committee when future funding was known.

Report of Health Scrutiny Committee Steering Group

On 29 June the Steering Group had met with Steve Spoerry, the Chief Executive of NHS East Lancashire to receive a briefing on the impact of QUIPP (Quality, Innovation, Productivity and Prevention), the NHS efficiency saving programme. A summary of the meeting was presented at Appendix 'A' to the report.

On 20 July the Steering Group had met with Joe Gibson (NHS East Lancashire) and Mark Hodgson (East Lancashire Hospitals Trust) to receive an update on the progress of the Meeting Patients Needs Programme. A summary of the meeting was presented at Appendix 'B' to the report.

On 10 August the Steering Group had met with officers from the Cardiac and Stroke Networks in Lancashire & Cumbria to discuss the proposals for the new Primary Percutaneous Coronary Intervention Service and an officer from

Blackpool, Fylde and Wyre Hospital Trust to receive a presentation about their new electronic patient record system. A summary of the meeting and a copy of the presentation were presented at Appendix 'C' to the report.

Members were encouraged to attend the Bite-Size Briefing on 'Health in Lancashire and the implications of the NHS White Paper for Local Government' which followed this meeting. A special meeting of the Steering Group on 10 September had been arranged to consider the relevant consultation and respond on behalf of the Health Scrutiny Committee. Members were advised to let the Steering Group have any comments that they wished to feed in, prior to the meeting.

The Chair also reported that the Steering Group had recently had a useful and informative visit to a care home and she reminded members that they would be welcome to arrange similar visits if they wished to. There was some debate about the merits or otherwise of making a visit without prior arrangement. The point was made that the committee did not have an inspection role. Should members wish to report any feedback they could do so via the overview and scrutiny officer.

The Champion for Older People reported that he had made many visits to care homes and day centres; other councillors would be welcome to do the same. It was suggested that the Champion should inform the relevant county councillor if he was visiting a home in their division.

8. Resolved: That the report of the Steering Group be received.

Recent and Forthcoming Decisions

The Committee's attention was drawn to the Forward Plan which briefly set out matters likely to be subject to Key Decisions over the next four month period. The Forward Plan was available on the County Council's Democratic Information System website at:

<http://www.lancashire.gov.uk/council/meetings/forwardPlanOfKeyDecisions.asp>

The report also provided information about decisions recently made by Cabinet Members in areas relevant to the remit of the Committee, in order that this could inform possible future areas of work.

The Chair drew attention to a decision on 9 August made by the Cabinet Member for Adult and Community Services in response to the Government's recent announcement regarding a package of measures to save £6.2bn in 2010/11 and the direct impact on Lancashire County Council which was a reduction in grant support of £22m. One of the measures was the withdrawal of the entire national grant currently provided to support the administration of the Supporting People Grant which itself provided accommodation-related support in a range of settings. A briefing note had been requested and was circulated to members.

9. Resolved: That the report be received.

Urgent Business

No urgent business was reported.

Date of Next Meeting

It was noted that the next meeting of the Committee would be held on Tuesday 12 October 2010 at County Hall, Preston. The Committee agreed that it be held at 10.30am and not 10.00am as previously scheduled. It was agreed that all future meetings would begin at 10.30am.

I M Fisher
County Secretary and Solicitor

County Hall
Preston

Lancashire County Council

Health Scrutiny Committee

Meeting held on 12 October 2010 at County Hall, Preston

Minutes

Present:

County Councillor Mrs M Skilling (Chair)

County Councillors

G Askew	M Hussain
K Bailey	M Otter
R Blow	N Penney
W Cropper ¹	P Steen ²
C Evans	B Winlow ³

Co-opted District Councillors (Non-voting)

R Fulford-Brown	-	Fylde Borough Council
M Horsfield ⁴	-	Pendle Borough Council
Mrs M McManus	-	Preston City Council
Mrs MJ Robinson	-	South Ribble Borough Council
R Russell	-	Chorley Borough Council
Mrs G Sandiford	-	Rossendale Borough Council
Mrs D Stephenson	-	West Lancs Borough Council

Apologies for absence were presented on behalf of County Councillor M Pritchard and Councillors J Harrison (Lancaster City Council), Mrs B Hilton (Ribble Valley Borough Council), D Reynolds (Burnley Borough Council), and J Robinson (Wyre Borough Council)

¹County Councillor W Cropper attended in place of County Councillor P Mullineaux

²County Councillor P Steen attended in place of County Councillor A Kay

³County Councillor B Winlow attended in place of County Councillor M Brindle

⁴Councillor M Horsfield attended in place of Councillor V Langtree (Pendle BC)

County Councillor J Mein attended in accordance with Standing Order 19(1)

Disclosure of Personal and Prejudicial Interests

None disclosed.

Confirmation of Minutes

The Minutes of the meeting of the Health Scrutiny Committee from the meeting held on the 2 September 2010 were presented and agreed subject to the inclusion of apologies from Councillor Mrs D Stephenson of West Lancs Borough Council.

10. Resolved: That the Minutes of the meeting of the Committee held on the 2 September 2010, as now amended, be confirmed and signed by the Chair.

Adult Social Care Complaints and Representations Annual Report 2009-2010

The report was presented by Angela Essingler, Strategic Development Manager, Adult and Community Services Directorate.

It was explained that the production of the Annual Complaints and Representations Report was a longstanding statutory requirement. It contained statistical information, analysis and learning for the organisation in relation to adult social care complaints, comments and compliments received from 1 April 2009 to 31 March 2010.

Although new regulations came into effect on 1 April 2009, the document presented reflected the old arrangements as well as the new, which were running in parallel last year.

There had been an overall 11.5% increase in feedback received through the 'Your Views Count' and unsolicited communication route by Social Care Services when compared with the previous year. Within this total, the recording of complaints had reduced and compliments had increased. Compliments continued to outweigh complaints, and the proportion had risen to 13 compliments to every complaint, compared with 10.5 compliments to every complaint in 2008/09. Complaints made up less than 0.56% of active cases; this was a reduction from 2008/09 and previous years when this figure had been 0.8% of active cases.

A power point presentation was used to illustrate the main points contained in the report. A copy of the presentation is contained in the minute book and may be viewed alongside the minutes on the county council's web site via the following link:

<http://www3.lancashire.gov.uk/council/meetings/committees/overview/committee.asp?cid=5014>

Members raised a number of comments and questions and the main points arising from the discussion are summarised below:

- The Chair commented that the Health Scrutiny Steering Group had visited and been impressed by the retail model of adaptations operating in East Lancashire and it was not surprising that compliments for that service had increased.

- She also noted that complaints about residential care had increased. She mentioned that a news release about plans to make unannounced visits to care homes was soon to be published.
- It was confirmed that the county council had a duty to look at complaints regarding social care provided by agencies on behalf of the county council if the provider had not put matters right to the satisfaction of the service user/complainant.
- One member commented that it was the county council's responsibility to ensure that service providers entering the homes of the elderly and/or disabled should be fully trained. It was noted that the report included reference to externally commissioned domiciliary care services; 29 complaints had been received but this was from millions of domiciliary visits over the course of the year. LINK (Local Involvement Networks) had been working on this issue and would be publishing a report in the near future. Work was also ongoing in partnership with Lancashire Care Association to ensure that staff were appropriately trained.
- Regarding self-funded care, the Ombudsman was responsible for considering complaints about residential and domiciliary services.
- It was noted that a high proportion of compliments had been received in relation to equipment and adaptations, however, the district council member for Rossendale pointed out that residents in Rossendale who were in need of prescription equipment would need to travel outside the borough to obtain it, and these were the very people least able to get out. These concerns would be reported to the Head of Social Care in East Lancs. Clarification whether the compliments received were because of the provision of more equipment, or better equipment, would be provided to the Committee.
- In response to a question whether there was confidence that the increased level of compliments was due to improved service and not simply increased reporting, it was explained that whilst more survey work was being undertaken, more was also being done with service providers to problem-solve and there were also improved working relationships with admin staff who capture the relevant feedback.
- There was some concern among members that older people might be afraid to make complaints. Members were encouraged to ask for information about any particular home of interest to them, or for feedback forms which could be supplied to the homes directly or via the Health Scrutiny Committee who could act as a point of contact. Members were also encouraged to tell people about the advocacy services available and that they could make a comment if they did not wish to formally complain.

The Committee members were provided with sample leaflets:

- Advocacy Services for Adults in Lancashire
- Making a Complaint about Adult Social Care
- Your Views Count.

11. Resolved: That the Annual Adult Social Care Complaints and Representations Report for 2009-2010 and the associated learning from customer feedback for the past year be acknowledged and approved

Lancashire NHS Commissioning Policies

This was an oral report presented by Deborah Harkins, Head of the Joint Health Unit, Office of the Chief Executive together with Anthony Sudell, Consultant in Public Health, East Lancashire.

It was explained that the Lancashire PCTs were working together to design consistent commissioning policies, to set out what interventions the NHS in Lancashire would commission in the future. The objective was to make clear to the public and clinicians what the Lancashire NHS would commission and to remove the existing variation between PCTs within Lancashire.

The first stage of this work had been to set out the Principles that informed the commissioning decisions. They were now in the final stages of developing that document and were updating it in light of comments from clinicians. The next stage would be to consider engagement with the public. Following that they would be developing specific commissioning policies, which applied the principles to particular interventions.

It was explained that the purpose of the Primary Care Trusts was to commission health care. There had always been policies in place, but different PCTs had had different policies. The aim was now to bring all five PCTs together, including the two unitaries, to achieve consistency in a cost effective way. It was recognised that there may be different local needs but provision should be planned and consistent and not a 'post code lottery'.

There would be a suite of documents:

A framework of four main commissioning principles which would underpin all commissioning decisions; that health care provision should be:

- Appropriate
- Effective
- Cost effective
- Ethical

The PCTs' general policies for commissioning in relation to:

- Research
- Patient choice
- Corporate responsibility
- Exceptionality and Individual Patient Funding Requests

The PCTs' processes for:

- developing, adopting and reviewing commissioning policies

- prior notification
- Individual Patient Funding Requests
- Service developments
- Appeals against decisions made
- Complaints about policies or the way in which they have been applied
- Monitoring and enforcing these policies

The commissioning principles document had been drafted, but it was still a very early stage in the process; a number of engagement events focusing on the principles had taken place with clinicians and the group was now keen to engage with the public and their representatives on these principles.

The work had started before the Government's white paper had been published (referred to in the following item) proposing that PCTs would cease to exist by 2013 and that the bulk of NHS commissioning would be undertaken by GP consortia. It was hoped to involve GPs in the development of this work.

The Health Scrutiny Committee was being asked to consider how and at what stage it would wish contribute to this work.

Members raised a number of comments and questions and the main points arising out of the discussion are summarised below:

- In response to a question about the fair distribution of resources, it was explained that resources would be distributed by an NHS commissioning board, using a formula (currently being developed) based on the need of the commissioners.
- It was recognised that health inequality was an area of real concern and the policies would need to address access to health care.
- It was suggested that some GPs were unwilling to undertake a commissioning role and there was a possibility that this could lead to the work going to those who were not necessarily best suited for the role.
- It was felt that the development of these policies provided a valuable opportunity to establish a standard of reporting that would require GPs to report all suspicions of possible violence to the relevant authorities.
- It was felt that in determining the best use of resources there was potential for many, varied, and emotive views, for example whether it was appropriate to treat someone whose condition was perhaps self-inflicted by alcohol abuse, or when life should be extended by life-support equipment, or the provision of cosmetic surgery. It was confirmed that there was nothing in the principles that would discriminate against health care needed for "self-inflicted" conditions. Policies would be based on a combination of scientific and professional judgements combined with value judgements; the group was keen to engage with public bodies such as Scrutiny as the policies were being developed.
- The outcome of the consultation on the NHS White Paper was at present unknown and it was an 'emerging future', however it was suggested that the

development and review of policies within the NHS would always be an ongoing task. There were some members who believed that it was important to have stability.

The Chair suggested that a task group be established to look at the relevant issues for all of Lancashire, and that an invitation to join the task group should be extended to the two unitary councils, Blackburn with Darwen and Blackpool. There was agreement that there needed to be a pan Lancashire approach, but it was also important to consider local circumstances and needs and therefore members agreed that this review should still be undertaken even if the two unitary councils did not wish to take part.

12. Resolved: That a task group be established to consider issues relating to the development of pan Lancashire NHS Commissioning Policies and that the two unitary councils, Blackburn with Darwen and Blackpool also be invited to join the task group.

Steering Group Report on NHS Consultation: Equity & Excellence: Liberating the NHS

It was reported that on 10 September the Steering Group had held a special meeting to formulate a response to the NHS White Paper Consultation: Equity & Excellence: Liberating the NHS. A copy of their response was attached as Appendix A to the report now presented.

The key points identified by the Steering Group had been incorporated into the County Council's formal response which had been presented to Cabinet on 7 October.

A link to the Cabinet agenda is below (see item 4)

<http://www3.lancashire.gov.uk/council/meetings/displayAgendas.asp?meetid=7737>

The closing date for responses was 11 October and the report produced by the Steering Group had been forwarded to the Department of Health consultation response team

13. Resolved: That the report of the Steering Group be received.

Minutes of the Health Scrutiny Committee Steering Group

On 7 September the Steering Group met with the Chief Executive and colleagues from NHS Central Lancashire to provide an update on the Trust's progress with Transforming Community Services, implications of the White Paper and Stroke Services within Central Lancashire. Officers from Adult and Community Services Directorate and the PCTs also attended to provide members with an update on the

progress of services relating to dementia care across the county. A summary of the meeting was attached as Appendix A to the report now presented.

14. Resolved: That the report of the Steering Group be received.

Recent and Forthcoming Decisions

The Committee's attention was drawn to the Forward Plan which briefly set out matters likely to be subject to Key Decisions over the next four month period. The Forward Plan was available on the County Council's Democratic Information System website at:

<http://www.lancashire.gov.uk/council/meetings/forwardPlanOfKeyDecisions.asp>

The report also provided information about decisions recently made by Cabinet Members in areas relevant to the remit of the Committee, in order that this could inform possible future areas of work.

15. Resolved: That the report be received.

Urgent Business

No urgent business was reported.

Date of Next Meeting

It was noted that the next meeting of the Committee would be held on Tuesday 23 November 2010 at County Hall, Preston.

I M Fisher
County Secretary and Solicitor

County Hall
Preston



ARTICLE NO: 1B

**CORPORATE OVERVIEW
AND SCRUTINY COMMITTEE:**

MEMBERS UPDATE 2010/11

Article of: Council Secretary and Solicitor

Issue: 3 November

Relevant Portfolio Holder: Councillor I. Grant

Contact for further information: Mrs. J Brown (Extn 5024)
(E-mail: julia.brown@westlancs.gov.uk)

SUBJECT: MINUTES OF LOCAL STRATEGIC PARTNERSHIP – THEMATIC GROUPS

1.0 PURPOSE OF ARTICLE

1.1 To present to Members the notes/minutes of meetings of various LSP Thematic groups.

2.0 BACKGROUND

2.1 To apprise Members of developments in relation to the Local Strategic Partnership's Thematic Groups. I attach the following notes of the Local Children's Trust Partnership held 10 June 2010.

Background Documents

There are no background documents (as defined in Section 100D (5) of the Local Government Act 1972) to this Report.

Equality Impact Assessment

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

Appendices

1. Notes of the Local Children's Trust Partnership held 10 June 2010.

WEST LANCASHIRE LOCAL CHILDREN'S TRUST PARTNERSHIP >



ACTION NOTES		PRESENT			
DATE:	Thursday, 10 June 2010	Angela Aspinwall-Livesey (Chair – Schools)	✓	✓	Louise Sullivan (LS) (Further & Higher Education)
		John Nelson (JN) WLBC	✓	✓	Grant Murdoch (GDM) (YPS)
TIME:	2.00 pm	Ann Pennell (AP) LCC – Director of Commissioning, Performance & Business Support	✓	✓	John Gordon (JG) (LCC – YPS) Mel Ormesher (MO) (LCC – Office of the Chief Executive)
		Tracey Jardine (TJ) DPO	✓	✓	County Councillor Carolyn Evans (CE) (LCC)
VENUE:	Hillside Community Primary School, Egerton, Tanhouse, Skelmersdale WN8 6AB	Jane Cass (JC) (NHS Public Health)	✓	✓	Talha Wadee (TW) (LCC – Policy)
		Richard Whittaker (RW) (NHS Provider)	✓	✓	Paul Anderton (PA) (NHS CAMHS)
		Jonathan Hewitt (JH) (LCC – Lead)	✓	✓	Joanne Holden (JH) (LCC – Early Years)
		Audrey Swann (AS) (Short Stay Schools)	✓	✓	Rachel Walker (RW ¹) (Lancashire Fire & Rescue)
		Colin Buckley (CB) (LCC – YOT)		✓	Dean Holden (DH) – Lancashire Constabulary
		Greg Mitten (GM) (VCF Sector)	✓	✓	Dave McHale (DM) (LCC – CSC)
		Amanda Claeys (NHS Parenting Forum)	✓	✓	Manda Edwards (ME) (LCC – GRIP)
		Jayne Wood (JW) (VCF Sector)	✓	✓	Vikki Harray (VH) (Governor Services)
				✓	Doreen Wilde (DW) (LCC – Clerk)
AGENDA ITEM		ACTION NOTES			BY
1.	Welcome and Introductions	Angela Aspinwall-Livesey (AAL), Chair, welcomed everyone to the meeting and introductions were made.			
2.	Apologies for Absence	Joanne Stephenson (LCC – CAF) Cerys Smye-Rumsby (VCF Sector) Annette Shepherd (LCC – Early Years) Amy Bamber (AB) (NHS Provider) Carmel Foster (CF) (Secondary Schools) Dr Geraldine Boocock (NHS Ormskirk and Southport) Louise Dawson (Skelmersdale and Ormskirk College) Carol Wilson (Edge Hill University)			
3.	Notes of Meeting held 4 March 2010 – Accuracy	The notes of the last meeting were agreed as a correct record.			

AGENDA ITEM	ACTION NOTES	BY
4.	Notes of Meeting held 4 March 2010 – Matters Arising	
5.	<p>Strengthening Children's Trusts</p> <ul style="list-style-type: none"> • Membership • Update on the West Lancashire LCTP Delivery Structure • Implementing the new Statutory Guidance 	<p>None.</p> <p>New members noted. AAL advised that in view of the likely changes to the Trust structure the membership list will no longer be circulated at every meeting. Current membership can be found on the web site.</p> <p>John Nelson (JN) provided the background to the funding and accountability concerns raised by West Lancashire Borough Council advising that these had now been resolved. Accountability stays with Lancashire County Council (LCC) and the Borough are quite happy to sign up. This was felt not to be diminishing the role of Children's Trusts but just streamlining the structure. It was noted that NHS Central Lancashire had yet to sign up.</p> <p>Jonathan Hewitt (JH), Ann Pennell (AP) and JN outlined the plans put in place to implement the new statutory guidance under the four work streams identified. The following comments and actions were noted: -</p> <ul style="list-style-type: none"> • It was considered the right approach with Members investing in health budgets and already saving on Joint Commissioners North and East Lancs PCT. • There needs to be a joint approach to spending and we have made a good start in local commissioning to enable the commitment and provision of effective local services. • Budgets must be pooled in partnership and duplication avoided. Ensure expertise and provide links to demonstrate services with a needs and benefits cross fertilisation. • Feedback critique to make sure the requests are clear and language is understood. • The new Children and Young People's Plan (CYPP) is to have partnership responsibility and align with the Trust's local plan and the right forum for looking at children and young people's issues. There is to be a detailed needs analysis at local and countywide level ready by September. By December the Trust has to have a good view of what is required, a draft plan ready by January with a complete plan in place by the end of March

Funding and Action Plan Sub Group

AGENDA ITEM	ACTION NOTES	BY
<ul style="list-style-type: none"> • Implementing the new Statutory Guidance (cont'd) • Integrated Leadership Programme • The National Health Service Central Lancashire – a snapshot 	<ul style="list-style-type: none"> • The challenge is differentiating between alignments very specific to this area and the countywide plan which should be informed by the district local priorities. • We need to be active not passive in managing performance. Ensure that corporately data collected is information that makes a difference • Map out other activity of strategic groups. Need to get better at improving continuity and feeding back, eg Aiming High – local trusts for children with disabilities. Understand and know the relationships in each group, look at priorities and at sub groups and focus on the things that matter. • Measure and determine long term impact of our work with children and young people. Identify good practice, early intervention and communities already engaged and relating to Children's Trusts. • Changes are needed at local level and the Trusts need to look at their structure both at an executive level with duty to co-operate members and wider. • Need to consider how these work streams affect us as a Trust but building on existing not from scratch. Think about a self improvement plan. <p>To await feedback from the County Council.</p> <p>The Integrated Leadership Programme emerged from work undertaken about three to four years ago between disciplines looking at common themes across leadership, eg talking acronyms and getting the language right. There is to be a briefing in the Autumn and anyone interested in attending the formal programme should notify the Chair before the September meeting.</p> <p>Jane Cass (JC), Paul Anderton (PA) and Richard Whittaker (RW) provided a detailed overview of the National Health Service in Central Lancashire. It was noted that there is work currently being undertaking on the performance and organisational structure combining with other services, which, with carers already stretched, is a worrying concern.</p> <p>With the LCC commissioning role and involvement of the 3rd Sector, JC and RW agreed to provide a list of available services and commissioners. RW is to share the document circulated to heads and schools.</p>	<p>All</p> <p>All</p> <p>All</p> <p>All</p> <p>All</p> <p>JC/RW</p>

AGENDA ITEM	ACTION NOTES	BY
<ul style="list-style-type: none"> The National Health Service Central Lancashire – a snapshot (cont'd) 	<p>It was agreed that the Trust should co-ordinate and agree a standard approach to communications, in order to have a clearer idea as to what commissioning means. The Clerk was asked to publish the PowerPoint presentation with the notes for reference purposes.</p>	<p>DW</p>
<p>6. Better Outcomes for Children and Young People In West Lancashire</p> <ul style="list-style-type: none"> Commissioning Strategy Early Intervention Strategy Funding <p>West Lancashire LCTP Funding Report</p> <p>Funding Update from the Funding and Action Plan Sub Group</p> <p>LGBT Community in West Lancashire – Action and Research</p>	<p>AP advised that currently they were looking at total resources in the areas and what amount is spent on the children in the area. The aim is to ensure a best value, model delivery and robust strategy. It was agreed that AP would attend a future full Trust meeting.</p> <p>Members noted the proposed format for the Trust to complete to release Early Intervention funding that will be available once the strategy has been agreed in June. It was considered important to map current Early Intervention practice in the district and identify any gaps, in preparation for securing funding from June 2010.</p> <p>Talha Wadee (TW) referred to the two funding reports provided to Members on a revised agenda.</p> <p>The funding update sets out the different funding streams available to the Trust and the latest position for 2010/11 and it was noted that there is still £19,925 remaining from the Prevention Fund, £17,000 from the Schools Forum 08/09 and £17,000 from Targeted Youth Support (TYS) 09/10. It was agreed that any bids for funding (£34,000 Schools Forum monies to be spent by end of September and £19,925 Prevention monies) prioritising on a local perspective should be referred to the Funding and Action Plan Sub Group before their next meeting on 8 July.</p> <p>Grant Murdoch (GDM) circulated details of the bid that the Young People's Service is leading on, referring to the project initiation document circulated with the agenda. It was noted that these projects reinforce community cohesion and promote positive activities for young people. The bid for £5,500 for Action and Research and £1,500 for a series of events was approved by Members.</p>	<p>AP</p> <p>All</p> <p>All</p>

AGENDA ITEM	ACTION NOTES	BY	
<p>PAYP Bids</p> <ul style="list-style-type: none"> • Draft Engagement Strategy • Update on Skelmersdale and Ormskirk College • WL LCTP Action Plan 2009/10 	<p>GDM circulated a breakdown of the Positive Activities for Young People Bids (PAYP) in support of the request for the Trust to allocate £8,250 for summer 2010 activities that would be matched by the CDRP and PAYP. Members supported this proposal. It was agreed that the Clerk would circulate both funding reports separately.</p> <p>GDM advised that more consultation is required with Trust partners to build a composite engagement plan in relation to young people. A list of activities involving 0-19 years is required by 1 July 2010 and involvement needed from an Early Years contact.</p> <p>John Gordon (JG) welcomed the opportunity to share some exciting and important news, outlining details of a new building being made available opposite the 'wet and dry' leisure facility, adjacent to Asda on the college site that will enable the reshape of services to young people, allow positive engagement and meet an ambition to provide new facilities in Skelmersdale. This fits well with the Vision Statement and is a great bonus marking the beginning of a progressive partnership and integrated working between the VCFS and YPS. It was acknowledged that there would be challenges for the Trust but that it was great news for the community of West Lancashire.</p> <p>The West Lancashire Local Children's Trust Partnership Action Plan 2009/10 was circulated and approved subject to any amendments received by the Clerk before the 25 June 2010.</p> <p>The Funding and Action Plan Sub Group will use this document to formulate the 2010/11 Action Plan leads and priorities..</p>	<p>All</p> <p>DW Funding and Action Plan Sub Group</p>	
7.	Future Events.	Noted.	All
8.	Any Other Business	The Clerk to confirm arrangements with Carmel Foster and Audrey Swann for their presentation on secondary schools now moved to the September meeting.	DW

AGENDA ITEM		ACTION NOTES	BY
9.	Next and Future Meetings	<p>The next full meeting of the Trust is to be held on Thursday, 9 September 2010 at 2.00 pm at a venue to be confirmed.</p> <p>The Funding and Action Plan Sub Group is to meet on the 8 July 2010 at St John's Children's Centre, Flamstead, Skelmersdale at 2.00 pm. In view of the expected changes following implementation of the new statutory guidance, a future meeting schedule will be presented at the full Trust meeting on 9 September.</p>	<p>All DW</p> <p>Funding and Action Plan Sub Group</p>



ARTICLE NO: 1C

**CORPORATE OVERVIEW &
SCRUTINY COMMITTEE:**

MEMBERS UPDATE 2010/11

Article of: Executive Manager Community Services

Issue: 3 November 2010

Relevant Portfolio Holder: Councillor Greenall

**Contact for further information: Mr A Hill (Extn. 5243)
(E-mail: a.hill@westlancs.gov.uk)**

SUBJECT: ANNUAL REPORT ON DOMESTIC VIOLENCE

District wide interest

1.0 PURPOSE OF ARTICLE

1.1 To provide Members with the Annual Report from the Council's Domestic Violence Coordinator for the year 2009/10

2.0 BACKGROUND

2.1 The Domestic Violence Coordinator post was established on the 1st December 2006, and is jointly funded by Central Lancashire NHS and the Borough Council. The post is part time and the post holder is contracted to work 20 hours per week.

2.2 The original remit of the post was to develop a West Lancashire DV Strategy and to co-ordinate a multi agency approach to tackle domestic violence. The strategy was published in 2007. Since this time the post holder has worked towards ensuring the targets of the strategy have been met.

2.3 In addition, as detailed in the annual report which can be found at Appendix A, there were two overarching targets from the NHS themselves.

2.4 The annual report has already been received and approved by the NHS, however, it is important that Members are also aware of this report to raise awareness of the work done in this highly significant area of work.

3.0 WHAT IS DOMESTIC VIOLENCE?

3.1 The Government/Home Office definition of Domestic Violence is “Any incident of threatening behaviour, violence or abuse (psychological, physical, sexual, financial or emotional) between adults who are or have been intimate partners or family members, regardless of gender or sexuality”. It is therefore about different types of controlling behaviour and can ultimately result in serious assault or even murder.

4.0 HOW MUCH OF AN ISSUE IS IT IN WEST LANCASHIRE?

4.1 It has been estimated that there were 3,306 victims of Domestic Violence in West Lancashire in the year 2009/10, however, due to under reporting, the true figure is not known. During this year, the number of enquiries made to the helpline of the West Lancs. DV Support Service was 3314. The Police received 1140 reports of DV incidents. Even this snapshot of figures demonstrates that DV is a major issue for many families in West Lancashire and is an issue for all communities and agencies.

5.0 MAJOR ACHIEVEMENTS/OUTCOMES

5.1 In order to assist in the achievement of the targets, numerous initiatives have taken place throughout the year 2009/10. There have been specific initiatives organised to raise awareness and to help reduce incidents or increase reporting. Further details are included in the report itself contained at Appendix A.

5.2 Due to the causal link between alcohol and domestic violence a campaign was organised and run at Christmas. In addition, much of the preparatory work for a World Cup campaign was done in the year in question.

5.3 There have been numerous training sessions run for the NHS, Council staff and the drug and alcohol service (amongst others). These training sessions raise awareness of the issue and ensure relevant individuals are aware of how to report potential problems. Another part of the awareness raising took place at Edge Hill University during “Fresher’s Week”.

5.4 The Co-ordinator has also been working on a Domestic Violence policy for the Council and the accompanying guidance for managers. A review of the DV Strategy was also commenced.

6.0 FINANCIAL AND RESOURCE IMPLICATIONS

6.1 The Co-ordinator post is a mainstream post and half of the monies are received from the Central Lancashire NHS. This amounts to £6,500. Special initiatives have benefited in the past from funding approved by the Local Priorities Group of the Community Safety Partnership (CSP).

Background Documents

The following background documents (as defined in Section 100D (5) of the Local Government Act 1972) have been relied on to a material extent in preparing this Report.

Equality Impact Assessment

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

Appendices

Appendix A - Annual Progress Report of the Domestic Violence Co-ordinator 2009/10

Annual Progress Report of the Domestic Violence Co-ordinator (West Lancs) 2009/2010

Purpose of report

This report is intended to give an overview of the activities of the DV Co-ordinator in West Lancs and the prevalence of domestic abuse and to provide a progress report.

Background

The Domestic Violence Co-ordinator came into post on 1st December 2006 and is jointly funded between Central Lancs NHS and West Lancashire Borough Council. The post is part-time, 20 hours a week.

There were no specific council targets in 2009/2010; I have been working to the NHS service level agreement and job description, along with two overarching targets:

- Reducing repeat incidents of domestic violence (as measured by the Multi Agency Risk Assessment Conference (MARAC))
NI 32 Local Area Agreement local indicator
- Increasing reporting of domestic violence
West Lancs Community Safety Partnership target

Work activities

- *Independent Domestic Violence Adviser (IDVA) Service*

A substantial amount of time during the year was spent addressing a potential shortfall in IDVA funding. The IDVA service is a vital component of the Specialist Domestic Violence Court (SDVC) and Multi Agency Risk Assessment Conferences (MARACs). A number of statutory organisations were approached to assist with the shortfall, in the end funding was secured via the Local Strategic Partnership Second Homes Fund for 2010/2011. There is still work to be done in relation to 2011/2012, when both the Second Homes and Ministry of Justice funding will end.

The IDVA therefore relates to the success of a performance indicator: NI32 Reduce repeat incidents of DV (as measured by MARAC).

- *Forums*

The DV Co-ordinator has provided support to, participated in and reviewed the two key domestic violence forums in West Lancashire, the West Lancashire Domestic Violence Forum (primarily but not exclusively for practitioners) and the Executive Level DV Forum (senior officer level).

Practitioner DV Forum

For the foreseeable future Forum meetings in their current format will not take place. In conjunction with partner agencies we will look to West Lancs holding periodic events during the year to bring people together and address specific issues and will use the circulation list to advise about these. Most issues will be discussed at a regular pre-MARAC (Multi Agency Risk Assessment Conference) meeting.

Executive Level DV Forum

Some issues that would have been discussed at the Exec Group will now be discussed at a regular pre-MARAC meeting. Any issues that can't be addressed at the pre-MARAC meeting will need to be discussed separately or routed through the Community Safety Partnership

In advising attendees of these changes it has been stated that if it becomes apparent that the position needs reviewing again then it will be no problem to do so.

- *National documents:*

There have been some significant National Documents during 2009/10

1. Map of Gaps – produced by the Equality & Human Rights Commission and highlighting a 'postcode lottery' in relation to women who experience violence

- 2. Violence Against Women and Girls: A Strategy – a cross government strategy which looks at
 - o Domestic violence
 - o Forced marriage
 - o Prostitution
 - o ‘Honour’ crimes
 - o Sexual violence
 - o Trafficking for sexual exploitation
 - o Stalking
 - o Female genital mutilation

Additional to the strategy itself is draft guidance on “Mainstreaming the Commissioning of Local Services to Address Violence Against Women and Girls”

It is unclear at this point whether there will be a Lancashire Violence Against Women and Girls Strategy, a component of that being around local delivery or whether we will need to have a local VAWG strategy.

Something that we will wish to continue to be mindful of is that although it is accepted that the majority of domestic violence that exists is perpetrated by men against women, it does cut across all social groups and men can be victims as well. In West Lancs we have maintained some balance with regard to this.

Also, the domestic violence strategy needs updating and will need to be mindful of the VAWG strategy when doing so.

- *Domestic Violence Policy*

A major piece of work that is still ongoing is the development of a Domestic Violence Policy for West Lancashire Borough Council. It is hoped that a draft policy will be ready to go before Councillors during the summer. It is intended that a domestic violence policy will be supported with guidance for managers, alongside briefing sessions.

- *Christmas/New Year 2009.*

We re-ran the previous years materials again this year. The effectiveness of domestic violence awareness campaigns can be difficult to assess however an appendix at the end of this report shows a comparison between stats at the start of Specialist Domestic Violence Court status (2007/2008) to date. Although underreporting continues to be an issue, progress is being made. Ongoing sustained messages around domestic violence potentially stand the greatest chance of influencing reporting figures and the longer term education in domestic violence in the same way that sustained messages with regard to drink driving have over time made drink driving socially unacceptable. However sustained campaigns required sustained funding.

- *Partnership meetings.*

The DV Co-ordinator has contact with or attends a number of LSP & multi-agency partnership meetings, this is not an exhaustive list

Regular attendance:

Community Safety Partnership
 Health & Wellbeing Group
 Strategic Review Group
 Local Priorities Group

Southport & Ormskirk Hospital DV Forum
 Youth Issues Group
 Prolific and Other Priority Offenders
 Multi Agency Risk Assessment Conferences (MARACs)

Specialist DV Court Meetings

West Lancs MARAC
 South West Lancs Local Operational Group

SDVC Project Management Group
 Lancashire MARAC Steering Group

Intermittent attendance/maintain link with

Safeguarding Adults Locality Network Meeting

Targeted Youth Support

Meetings attended for specific purpose

Multi Agency Licensing Team

LSP Executive Group

Annual or other events:

Lancashire MARAC Conference

South West Lancs Hidden Harm event

Central Lancs Needs Assessment and Overview of Modernisation event

Face the People event

Strategic Partnerships - Confidence Summit

West Lancs Domestic Violence Support Services AGM event

Problem Orientated Policing (POP) Conference

Working in conjunction with partner professionals the DV Co-ordinator contribute to the Local Operational Group (part of the Specialist DV court structure), where issues in relation to court processes and the experiences of victims are brought by various agencies, especially the IDVA services for South West Lancs.

Regular contact with the DV Co-ordinators counterpart in South Ribble/Chorley means that DV/MARAC training that is delivered across the South West Lancs area is consistent. The three areas are served by the one police Public Protection Unit and many professionals work across the three areas. As such some issues and pieces of work benefit by us working together.

- **MARACs**

As stated at the start of the report, one of the Local Area Agreement local indicators is around NI32 Reducing repeat incidents of domestic violence (as measured by MARAC). As well as supporting MARACs by way of training and attending meetings regarding the Specialist DV Court process, I am directly involved in MARAC meetings, attending each meeting and taking away appropriate actions while also acting as a link between MARACs, the MAPS team, Prolific and other Priority Offender and Youth Issues Group meetings.

The DV Co-ordinator also facilitates a short pre-MARAC meeting; the purpose is to raise any general issues around domestic violence with those attending the meeting, and recently has also included instigating discussion and involvement with the county MARAC Steering Group.

- **Training/Information provision.**

Domestic violence/Multi Agency Risk Assessment Conference Training – These were multi agency training sessions delivered by the DV Co-ordinator to a total of 29 professionals from a range of services e.g. drug alcohol service, CAF/CASS, children's centre, NHS staff, school, council staff (housing & homelessness). The sessions took place in November and December 2009 – further details, evaluation, and feedback are attached at Appendix 2.

Domestic violence training for drug and alcohol workers – delivered by an outside specialist worker to drug and alcohol professionals from across South West Lancs and funded by Drug and Alcohol Action Team (LDAAT). This initiative was instigated by the Domestic Abuse Co-ordinator in South Ribble/Chorley who engaged the West Lancs DV Co-ordinators support for the West Lancs aspect, this involved contacting substance misuse workers who work in West Lancs, drawing their attention to the training and the link between DV and substance misuse, then co-ordinating attendance with South Ribble/Chorley.

The DV Co-ordinator attended the Skelmersdale College Freshers Fair in September 2009; this was a chance to directly participate in an event for young people and promote DV using a booklet directed at young people called 'Expect respect'

- **Identification of Gaps in services.**

Gaps in services will continue to be identified, but by the forums and structures that are current. The start of a Sanctuary Scheme was a significant step forward in service provision and addressing a known gap. We are aware of some gaps, counselling for under 18s, addressing the needs of women offenders (a high proportion of women offenders identify themselves as

being victims of domestic violence) however, in the current financial climate securing existing services continues to be a priority.

To outline some of the issues that we have in relation to services and funding:

Refuge accommodation and floating support

Funded through Supporting People on an ongoing basis, however the refuge may need to tender for a continued contract in 2011/2012

Information Centre & Helpline

No funding currently in place

Independent Domestic Violence Adviser

Funded to March 2011

Ladybird Project

SureStart Children's Centre funding a further group in September 2010

Voluntary Perpetrator Programme

The Child Contact Centre in West Lancs previously won a tender from the Department of Children, Schools and Families to provide a perpetrator programme. However, the centre were unable to progress this, setting up and running a perpetrator programme to Respect standards is a considerable piece of work. The DV Co-ordinator had contact with the children's centre about their intention and had some lengthy discussion about the operation of a perpetrator programme.

Having stated the above the DV Co-ordinator would like to give some positives and since coming in to post she have been involved with securing:

- £20,000 per year over three years of Ministry of Justice funding (2010/2011 is the last year of funding that will be available)
- £19,000 Lancashire SSCF funding in conjunction with counter-part in South Ribble/Chorley to run the Ladybird Project (NSPCC therapeutic groupwork for children and their non abusing parent/carer) across the three areas (2008/2009)
- £10,000 Second Homes funding for IDVA 2010/2011
- Various smaller amount of funding for specific purposes e.g. resources (posters/lipbalms/mint cards/resources relating to young people)
- £1,500 Lancashire funding to deliver MARAC training (2008/2009)
- Supporting a bid the refuge made for £5,000 to provide DV awareness training for members of the community

These funding streams have not been secured in isolation by the Co-ordinator alone; the majority have been partnership or joint bids for money to address identified needs.

- *Sanctuary Scheme*

Introduced a two year pilot Sanctuary Scheme in 2009 with Laura Gee (WLBC Strategic Manager - Homelessness) utilising funding related to preventing homelessness.

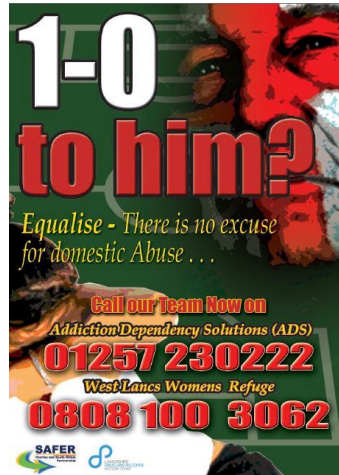
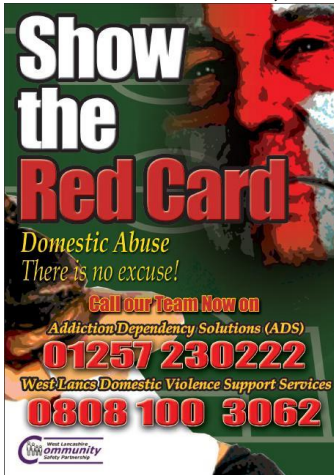
The DV Co-ordinator provided support to the introduction of this scheme and it's promotion once launched.

- *Other Projects*

Provided resources funded through Community Safety Partnership via LDAAT to a project that they were joint funding which promoted domestic violence services to students on campus and at licensed premises.

The various statistics and figures used in this report are drawn from various sources such as the Safer Lancashire Community Safety Website Multi Agency Data Exchange (MADE) which includes statistics collated by the Crown Prosecution Service; Lancashire Constabulary; IDVA service, voluntary sector agencies, Probation.

Work prior to the end of the financial year began to address the increased risk of domestic violence during the world cup period. Increased alcohol consumption increases the risk of domestic violence, and the likelihood of harm.



DOMESTIC ABUSE
If you're in immediate danger call the POLICE 999
 If you do not want to report the abuse to the Police call a domestic abuse help line
 Speak to your GP, Midwife, Health Visitor or your Child's Teacher about what is happening
 Pack a small bag & leave with a trusted friend for emergencies
 Save some money each week even if it is just a couple of pounds
 Keep important documents together in a safe place for easy access (you could have copies/supplies in your prepared bag)
 Addiction Dependency Solutions (ADS)
01257 230222
 West Lancs Domestic Violence Helpline
0808 100 3062
 www.womensaid.org.uk

West Lancs is working on a campaign around the world cup, with a focus on engaging the support of the licensing trade in promoting messages about alcohol and domestic violence.

West Lancs has previously purchased lipbalms for domestic violence victims; these are resources that have a helpline number hidden in the barcode. This year we ordered some mint cards, these have the same style of helpline number hidden in a barcode; they are particularly useful for victims whether male or female for whom keeping any obvious reference to helplines in their possession would place them at greater risk. Good feedback has been received from the Domestic Violence Information Centre about the mint cards.

It is worth noting an exceptional project that the refuge undertook. Service users of West Lancs Domestic Violence Support Services were core contributors to a DVD that the refuge have produced, as well as participating in the refuge AGM. This event was supported by the council; by the attendance of Bill Taylor, and the DV Co-ordinator. The event was particularly useful to the DV Co-ordinator because of the input of and contact with the service users during the event.

The future

- Council targets in 2010/2011 include:
 - Production of council DV policy
 - Review of West Lancs DV Strategy
 - Delivery of five awareness raising sessions to relevant groups
 - Awareness raising initiative around the Football World Cup 2010
 - Attendance at Prolific and other Priority Offenders meetings, Youth Issues Group meetings, Community Safety Partnership meetings, among others
 - Incorporation of Violence Against Women and Girls strategy
 - 'Touch' project – some cards were provided in 2009/2010 to contribute to this project. And although a useful additional, on discussing it further with the person who manages the project and following an evaluation we have agreed that training for the peer volunteers would be valuable, and that we review the resources that are used.
 - Lancashire Education programme – this has been awaited for sometime. I would expect that once it is being rolled out there will be some information/support that it would be appropriate for me to be involved in. Advice is awaited as to when this will happen and what support is required

Appendix 1

STATISTICAL OVERVIEW AND NARRATIVE

	2007/2008	2008/2009	2009/2010	Change since start of SDVC 07/08
Estimate of the number of victims of domestic violence aged between 16-59 in West Lancs in the last year (Using Violence Against Women and Girls 'Ready reckoner')			3,306	
Calls to West Lancs Domestic Violence Support Services e.g. helpline/support calls (West Lancs DV Support Services)	644	2993	3314	10.72% Since 08/09
Incidents reported to police	798	1013	1140	42.85%
DV incidents classified as crimes	324	372	400	23.45%
Cases at court These figures relate to South West Lancs	456	609	518	13.6%
Successful cases at court	336	486	383	13.9%
Custody to Prosecution Rate (This is a county statistic that cannot be broken down further at this time)	63.8%	78.3%	At end Qtr 3 09/10 77.7%	
Offender enrolments on Probation DV Programme		18	67 (46 completions)	73.13% Since 08/09
Criminal cases unsuccessful - witness related issues		59 (12%)	54 (10.4%)	-8.5% Since 08/09
Admissions to refuge - women	58	55	75	29%
- children	66	68	82	24%
Refuge unable to accommodate - women	11	62	25	-59%
- children	11	94	40	-57%
Referrals to IDVA service	36	91	104	14.28%
Cases heard at MARAC (started December 2007)	20	44	119	495%
NI32 Repeat Incidents as measured by MARAC Cases heard at MARAC more than once	0	2 (4.5%)	22 (18.5%)	
Best Value Performance Indicator (BVPI) 225 Reported on for the last time 08/09	45.45%	54.54%	63.64% Estimate	

Wherever possible the figures quoted are West Lancs statistics, however it is not always possible to achieve this

Although these statistics are as complete as possible, some figures were not readily available at the time of writing

Narrative

Calls to the DV services there is a steep increase between 2008/2009 figures because the West Lancs DV Support Services changed how they record helpline calls to them. The stats prior to 08/09 counted the calls they received on the dedicated helpline only. Their experience though is that people actually use whatever number they have or could find, and that where victims had previously for example received a service from Floating Support, they would re-contact Floating Support if needed later on rather than go through the helpline, plus some calls weren't recorded at all if they didn't go via the helpline. This meant that the refuge felt that their earlier stats did not reflect the amount of helpline work that was taking place overall. The 2008/09 represents all victim related contacts to West Lancs DV Support Services.

Sustained advertising of this service is key to enabling people to access the helpline and DV services.

Incidents reported to police. Increasing reporting is a local target for West Lancs. Although other agencies routinely collecting information about reports would be useful, it relies on agencies taking on a monitoring role in addition to their current workload. A gradual sustained increase in reporting is welcome, we should not be complacent though, research can give us estimate of the number of victims that actually exist, which could be anywhere between 3,306 and 4,623. We know from those people who do report an incident that they do not report every incident.

DV Incidents classified as crimes It is worth noting that it can take time for a case to come to trial, and this can cross the reporting periods that most agencies would use.

Cases at court have risen considerably across four years. These figures relate to the whole of the South West Lancs area, it is not possible at this time to break them down into the particular courts. However, even doing so may not produce an entirely accurate figure because there are times when cases are adjourned and heard in different courts, Ormskirk cases could be heard in Leyland and vice versa. In addition, it's possible for some cases to be heard outside of the SW Lancs area, e.g. at Preston Crown Court

Successful cases at court. The figures suggested that the percentage rate of successful cases has increased but not very significantly (79.8% in 08/09 compared to 67.8% in 05/06) however it is encouraging that many more cases are going to court and the success rates remain positive.

Custody to prosecution rate waiting for information.

Offender enrolments on DV Programme. These figures relate to the Probation DV Programme. Enrolments on this programme rely on perpetrators being sentenced to the programme through court. Some areas (St Helens and Knowsley for example) have voluntary sector programmes, where perpetrators can present themselves and undergo a programme (following assessment). Like many other areas West Lancashire does not have a local voluntary programme of this sort.

Criminal cases unsuccessful - witness related issues. These are figures I extrapolated from the CPS statistics.

Refuge Unable to Accommodate The figures relate to the people the refuge have had direct contact with, there is a service called 'Refuges online' which other domestic violence services can use to check availability without needing to contact the refuge directly, this means that more people could have been seeking refuge space in West Lancs than is recorded in these stats.

Referrals to IDVA service have increased dramatically. The service started late in 2007 and as is usual with a new service has taken time to become established.

Cases heard at MARAC. MARACs started in West Lancs in December 2007. Referrals are on the increase, with some more being made by other agencies and services, however the majority continue to be from police. Ideally this imbalance needs to be addressed to properly address the needs of victims of domestic violence in the community.

The three areas of South Ribble/Chorley/West Lancs are served by the same police Public Protection Unit (PPU)

NI32 Repeat incidents as measured by MARACs. The repeat incident figures are becoming more meaningful as MARACs mature. There is still an issue about the majority of referrals being from police and that agencies need to be identifying and referring cases back in when they become aware of a repeat incident. However, the increase in repeats is a positive step at this time; the figure reducing will be a measure of effectiveness over time.

Best Value Performance Indicator 225 is no longer a performance measure that the authority is required to be measured against. However it has been suggested that the BVPI should remain as a voluntary measure, and as such I have estimated and included it here.

Appendix 2

Feedback from multi-agency MARAC training 25th November, 1st December and 9th December 2009

Multi-agency attendance

Addiction Dependency Solutions
Breast Feeding Support Service
CAFCASS
Central Lancs PCT
Childrens Centres
DISC (tenancy related support)
Group Intervention Project (GRIP)
Health Visitor

NHS Central Lancashire
Parent Support Adviser
School
Southport & Ormskirk Hospitals
Staff Nurse, School Health
Victim Support
West Lancs Alcohol Team
West Lancs Borough Council – Homeless Prevention Team
West Lancs Borough Council – Housing Officers

MARAC Training Sessions - November/December 2009

34 people booked places on three MARAC training sessions: 25th Nov; 1st Dec; 9th Dec 2009

29 attended; 26 evaluation forms returned

	Yes	No	Unsure
<p>Do you feel you know more about MARAC now than you did prior to the course</p> <p>Comments Definitely - I have received lots of invaluable knowledge</p>	26		
<p>Do you feel that you now understand the Risk Assessment process?</p> <p>Comments Of course and it certainly make made me look at our cases and how we can deal with cases or assess if high risk</p>	26		
<p>Do you know how to refer a case to a MARAC?</p> <p>Comments</p>	26		
<p>Do you know who to refer a case to?</p> <p>Comments Amy Grundy, e-mail or fax</p>	23		
<p>What was the most useful part of the training? The entire process from the knowledge of what a MARAC is, checklist for risk, how to define risk, how to define risk, consent and no consent, IDVAs etc Understanding the referral process Understanding the process and implementation Felt I understood previously, now increased my confidence when advising staff re process How to rate the risk of domestic violence and risk factors / information sharing Referral process Step by step guide to identifying and referral system Using the scenario to complete form Learning how to assess different cases/problems. What other agencies do. Agencies helping each other. Filling out risk assessment and filling out MARAC referral form Being made aware of how police and other agencies deal with referrals. Learning about IDVA. Going</p>			

<p>through referral process. Going through the risk assessment using the case study The discussion Looking at the whole process and risk assessment Good overall update session Revision of MARAC All was relevant Practical sessions Getting more information about what a MARAC is Gaining an understanding of all forms of domestic violence and knowing how to make a referral. Risk assessment process Risk assessment All information was useful</p>			
<p>What was the least useful part of the training N/A. I found it all useful and will certainly help when we get self referrals for DV N/A N/A No introductions Nothing N/A N/A Difficult to hear in the venue due to heaters All useful None It was all useful None All useful</p>			
<p>Is there any information you would have liked from the training that was not clear/not given? Not that I am aware of. There was a lot of information which I found incredibly informative and useful N/A No No N/A No, information given was clear and concise None More about each agencies role in MARAC, and information more specific to that No No</p>			
<p>Future training requirements? I would be interested in any DV training/awareness which would help as an organisation work with others to provide a service to victims of DV Updates regarding changes None at present N/A Rolling this out to other relevant staff Would really like training for outreach workers to boost their confidence and filling in referrals to MARAC None To be kept up to date of any changes Training on domestic violence General refresher events</p>			

Any more information that would be useful as follow on					
	Poor	Good	Very Good	Excellent	Unsure
Booking arrangements		10	8	6	
Venue	1	12	9	3	
Catering		15	4	1	
Any other comments made I have enjoyed the training and found that it will be extremely useful. Thank you for the opportunity.					



ARTICLE NO 1D

CORPORATE OVERVIEW & SCRUTINY COMMITTEE:

MEMBERS UPDATE: 2010/11

Article of: Executive Manager Regeneration and Estates

Issue: 3 November

Relevant Portfolio Holder: Councillor Adrian Owens

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**SUBJECT: REGENERATION PROJECTS MANAGED BY WEST LANCASHIRE
BOROUGH COUNCIL - EVALUATION REPORTS**

Borough Wide Interest.

1.0 PURPOSE OF ARTICLE

1.1 To apprise Members of the outcome of the evaluations of Council managed projects, funded by the recently completed West Lancashire "Investing In Business" Regeneration (liB) Programme.

2.0 BACKGROUND

2.1 Members will recall that the Council has been managing the North West Regional Development Agency funded liB Programme since July 2003, on behalf of the West Lancashire Local Strategic Partnership (the LSP).

2.2 The Council successfully applied to the liB Programme to manage and deliver a number of projects across West Lancashire. This included the West Lancashire Inspire project and its pre-cursor, the Land and Property Enhancement Pilot scheme, Enterprising West Lancashire (EWL), Market Towns and Connecting People to Jobs. It was a requirement of the Grant Offer and Funding Management Contract Letters that independent evaluations be undertaken for these projects, i.e. someone not directly involved in the project must undertake the evaluation. The evaluations included reviewing the project activities and outcomes and producing a report on the conclusions.

- 2.3 EWL delivered a programme of support for business and business start ups across West Lancashire. Through the project one to one support was delivered for individuals looking to start a business or running an existing venture by two qualified business advisers. This was complemented by workshops delivered on a range of topics from Health and Safety to business planning and marketing.
- 2.4 Networking and cluster activity was also developed to support organisations develop their supply chains and build useful business to business relationships. Where additional expertise was required specialist advisers were also engaged as making introductions to other relevant support partners such as the Manufacturing Institute for manufacturing sector or Creative Lancashire for business with digital and creative industries.

3.0 CURRENT POSITION

- 3.1 Evaluation reports have been completed in accordance with the funding offer letter and a copy of each report has been placed in the Members' library.

3.2 Land and Property Enhancement Pilot

- 3.2.1 The essential purpose of the pilot scheme was to 'road test' and trial some of the processes and procedures to ensure that they were fit for purpose before launching the West Lancashire Inspire project.
- 3.2.2 The overall conclusions were that the systems were working well and with some minor improvements suggested to improve their effectiveness. The scheme was "run very professionally", with a recommendation to improve the marketing of the project to make it available to a wider range of businesses.
- 3.2.3 One main difficulty for the individual businesses was the obtaining of at least three quotations for works to improve their premises and more so in terms of comparable quotes for security measures. Unfortunately this was a necessity to access funding, although project officers did work closely with any business having specific problems to try to assist locating suppliers.
- 3.2.4 A number of practical improvements were recommended for the Inspire project in connection with guidance and application forms, the scoring system for applications, reviewing the terms and conditions for grants, membership of the Decision Panel, recording of specialist advice and the need for an asset monitoring and recording system.

3.3 West Lancashire Inspire

- 3.3.1 The overall conclusions are very positive, with stakeholders expressing the view that the project had been well managed with positive results.
- 3.3.2 With private sector match funding exceeding expectations by nearly 100%, at just under £10m, significant numbers of jobs being created and safeguarded, and 159 businesses advised with 44,000 sq. metres of new or improved floor space, most of these exceeding expectations, local businesses and enterprise received a significant boost which also helped local people's prosperity.

- 3.3.3 The Crime Prevention Officer from the Lancashire Police Authority was also interviewed and she commented that the security grants were launched at exactly the right time as this coincided with the creation of the Business Watch schemes for Burscough and Skelmersdale. The availability of grants assisted in encouraging businesses to become involved and helped to establish the Business Watch schemes as a useful way to engage with businesses and the Police particularly welcomed being involved in visiting every company that expressed an interest in a grant.
- 3.3.4 One of the key aspects of the project was that it covered the entire borough and had resulted in not only grants offered to businesses, but also environmental improvements, including work on Gateway and Transport Corridors, Employment Area Improvements and Town and Village enhancements.
- 3.3.5 Finally, the creation of the project team was recognised as a major strength and highlighted how important a multi-disciplinary team was to the success of the project. Having professionally qualified expertise within the team ensured that businesses received the maximum support possible and that the project was delivered to budget and to timescale. For example having a qualified planning officer within the team enabled businesses to receive advice on whether their particular grant application would require planning permission beforehand.

3.4 Enterprising West Lancashire

- 3.4.1 The report was very positive with the following areas worth particular noting:-
- Project was adapt in filling gaps in provision and this included commissioning additional expertise where relevant
 - Project management was well designed and applied
 - Provision was well co-ordinated and flexible
 - Work built stronger links exist with partners
 - Work with the social enterprise sector has been key and resulted in a sustainable model to supporting the sector
 - Project provided sustainable legacy for supporting local businesses
- 3.4.2 The overall conclusions and recommendations identify the emergence of a range of good practice with which the project model can be used as a strong basis for delivering business support in the future within the Borough. It also identifies that it provides a strong evidence base to inform future economic development and enterprise development strategies.
- 3.4.3 The report makes several recommendations regarding broadening the outlook when planning future activities to consider West Lancashire's position within the wider region with an opportunity to toll out the EWL approach and experience within the sub region.
- 3.4.4 Finally, however, it notes the networks and infrastructure that the project has built which provide a strong basis for future local impacts, and the extent to which the staff involved in the project, who have developed a range of skills and knowledge, are central to taking the agenda forward.

Market Towns & Rural Study Initiative

- 3.5.1 This project was managed well and, although much delayed, the project eventually achieved a much wider set of outputs and outcomes than could have been envisaged when it was first proposed.
- 3.5.2 The Action Plans, the Rural Economy Study and the Linear Park Study are being used to inform the Borough's Sustainable Community Strategy, Local Development Framework, and strategic intervention policy documents such as an emerging Local Enterprise Partnerships. It also resulted in the Council taking lead role in the development of a Local Action Group on behalf of West Lancashire and neighbouring authorities and has since helped secure Rural Development Programme for England (RDPE) monies for projects in the Borough.

3.6 Skelmersdale Vision Connecting People to Jobs

- 3.6.1 The main conclusion was that the project's role of providing strategic facilitation of a greater integration between agencies, deliverers and employers was achieved. Partnerships have been set up and built upon, demonstrated by employment and training schemes and the development of the Skills and Worklessness Strategy and Action Plan for the LSP's Employment, Learning and Skills thematic group.
- 3.6.2 The networks and infrastructure created provide a strong basis on which to deliver future maintenance and development of projects and partnerships to ensure that the Action Plan is continually updated and delivered where possible.

4.0 ISSUES

- 4.1. It is highly unlikely that external funding of this nature will be available in the near future to deliver capital activity similar to the Land and Property Pilot and Inspire.
- 4.2 Budget constraints limit the Council's ability to take forward EWL. As new emerging government policy regarding the enterprise agenda emerges there is a need to consider funding sources available.
- 4.2 The changing external funding environment, together with the current financial climate, means that a number of the actions identified within the Market Towns and Rural Study will not be progressed in the immediate future or as quickly as hoped.
- 4.3 There are pockets of deprivation within Skelmersdale that will continue to have worklessness problems and although the work of the Connection People to Jobs project identified many of the gaps and barriers to employment and training opportunities as well as the local providers of many of the much needed services aimed at supporting these individuals, without significant funding and/or changes to the skills, education and benefit systems, it is not possible to address all of these issues.

- 4.4. External funding has significantly reduced and is likely to continue reducing over the next few years to come, but the Council will continue to highlight the pockets of deprivation and the worklessness issues for Skelmersdale and the lack of interventions available, through Government consultation exercises (i.e. Regional Growth Fund) and by continuing to work with our partners on funded programmes, such as the current Future Jobs Fund.

5.0 PROPOSALS

- 5.1. The recommendations and proposals arising from the Land and Property Pilot evaluation were subsequently incorporated into amended processes and procedures developed effectively to deliver the Inspire project.
- 5.2 The Council will continue to work with partners to ensure businesses within West Lancashire benefit from national programmes of activity where possible. The Business Watch schemes initially set up through the Inspire project, continue to be jointly facilitated by the Council and the Lancashire Police Constabulary supporting those businesses on the two large employment areas of Skelmersdale and Burscough.

The Council will continue to work with its partners to ensure that project's benefits can be fully utilised for enterprise and economic benefit both sub regionally and regionally, as well as locally for West Lancashire people.

That the Council continues to monitor emerging government policy in the enterprise agenda and considers funding sources available in this area to maximise the services available to support businesses in the borough.

The Council will continue to work with its partners to ensure that EWL's project outcomes can be fully utilised for enterprise and economic benefit both sub regional and regionally, as well as locally for West Lancashire people.

- 5.3 The Council will continue to work with its partners to ensure that the market towns and rural study can be fully utilised for the benefit of the community with activity currently generated primarily through the RDPE programme.
- 5.4 A key element of the Connecting People to Jobs project was to develop a Skills and Worklessness Strategy and Action Plan for the LSP's Employment, Learning and Skills thematic group. The Council continues to work with its partners through this thematic group to ensure that the activities and outcomes initiated by this project continue to benefit the local community through enterprise and economic development initiatives.

6.0 SUSTAINABILITY IMPLICATIONS

- 6.1 The sustainability of enterprise and economic development and growth continues to remain a priority for the Council and the evaluation work will inevitably be a key consideration of any future regeneration projects that are taken forward. There were many lessons learned from these projects and by retaining some of the professional project delivery and management expertise within the

Regeneration and Estates Division this will ensure that the lessons learned form the basics of any new project development.

The Connecting People to jobs project delivered activity at a local level to support local communities and through the appointment of a dedicated project officer, was also able to identify the gaps and barriers to securing employment and training opportunities within the locality. The sustainability and growth of communities were key considerations of this project, and will continue to be in the future through the work of the LSP Employment Learning and Skills Thematic Group and subsequent projects the members are involved with.

7.0 FINANCIAL AND RESOURCE IMPLICATIONS

7.1 All the costs undertaking these evaluation exercises were met from within existing resources or by the projects themselves.

8.0 RISK ASSESSMENT

8.1 There are none associated with this report since the projects are now concluded.

9.0 CONCLUSIONS

9.1 The recommendations contained in the evaluation reports formed a basis on which to compare the projects throughout their lifetime and provides an evidence base which can be used in future schemes.

Background Documents

The following background documents (as defined in Section 100D (5) of the Local Government Act 1972) have been relied on to a material extent in preparing this Report.

<u>Date</u>	<u>Document</u>	<u>File Ref</u>
February 2005	Land and Property Scheme Pilot Project 2003-4 Evaluation Report	liB/P100/1
March 2010	Market Towns & Rural Areas Initiative - Project Evaluation - March 2010	liB/P/200/2
March 2010	Evaluation of the West Lancashire Inspire Project	liB/P/100/4
April 2010	Skelmersdale Vision - Connecting People to Jobs - Project Evaluation - April 2010	liB/400/5

Equality Impact Assessment

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

Appendices

None.



ARTICLE NO: 1E

**CORPORATE OVERVIEW AND
SCRUTINY COMMITTEE**

MEMBERS UPDATE: 2010/11

Article of: Executive Manager Regeneration and Estates

Issue: 3 November 2010

Relevant Portfolio Holder: Councillor Adrian Owens

**Contact for further information: Jayne Traverse (Extn 5110)
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**SUBJECT: FINAL EVALUATION REPORT - WEST LANCASHIRE "INVESTING IN
BUSINESS" REGENERATION PROGRAMME**

Borough Wide Interest.

1.0 PURPOSE OF ARTICLE

1.1 To apprise Members of the outcome of the final evaluation of the recently completed West Lancashire "Investing In Business" Regeneration (liB) Programme.

2.0 BACKGROUND

2.1 Members will recall that the Council has been managing the North West Regional Development Agency funded liB Programme since July 2003, on behalf of the West Lancashire Local Strategic Partnership (the LSP). The Programme completed at the end of June 2010, by which time £7,996,173 of the available £8M of NWDA funding had been spent. It is a mandatory requirement that the programme is subject to a full evaluation.

3.0 CURRENT POSITION

3.1 The final evaluation report, produced by ERS, Research and Consultancy was completed in August 2010 and a copy has been placed in the Members' library.

3.2 The report notes the significant legacy of capital investment, in terms of key transport exchanges, safer and more desirable employment sites, more vibrant towns and villages, and new and improved business premises hosting thriving businesses and social enterprises that are training and employing local people.

- 3.3 It highlights business support, environmental enhancement and training projects that have successfully delivered local outputs, exceeding the targets of funders and the expectations of most stakeholders. In particular, it has derived additional benefits to beneficiaries considered to be hard to reach, hard to help and far from the labour market and regular economic activity.
- 3.4 A range of good practice has emerged which, through adoption within mainstream delivery by partners, should significantly enhance the Programme's legacy, quoting Burscough regeneration as a model for future engagement with the private sector in brokering future regeneration. Additionally, a strong evidence base has been provided to inform future economic development and planning policy.
- 3.5 The outward facing approach to developing the Borough's role within the region and sub region, of which the Programme is only the latest example, should continue to benefit economic regeneration within the Borough. Similarly, networks and infrastructure built as part of the Programme should provide a strong basis from which to deliver future local impacts. These networks are seen as now independently sustainable at local, sub regional and regional level.
- 3.6 Programme management is identified as an exemplar of good practice fulfilling all operational requirements, deriving excellent results from projects and securing strong commitment and high quality input from a wide range of stakeholders. The ability to efficiently and effectively deliver large scale regeneration activities over a long timeframe, demonstrated by the Council and the LSP, should instil confidence developing and delivering future regeneration activities, using the liB Programme as a platform for continued development.
- 3.7 Apart from the outputs, many of which can be attached to the benefit and achievements of many individual projects throughout the Borough, the Programme achieved many other outcomes that have made their mark on the Borough and, it is hoped, will continue to do so for a long time to come. A selection of these achievements is listed in the attached Appendix B to this report.

4.0 ISSUES

- 4.1 A key issue for the NWDA is compliance with the Treasury inspired Regional Development Agency Evaluation Framework. Unfortunately, this tends to focus on a programme's contribution to the regional and national economy, measured through Gross Value Added (GVA). Whilst GVA is clearly of great value and importance to the NWDA it was nonetheless felt vital that the local impacts of what was, after all, a local programme was of equal importance. For this reason, both approaches were specified and the NWDA local contract managers concurred with this approach.
- 4.2 The Programme distinguished itself by exceeding all of the original contracted output targets, some by a significant margin, except for jobs and businesses created owing to the economic circumstances and in line with national trends.

4.3 Given a change in the NWDA's output regime in 2005, a considerable number of additional output targets were made available to the Programme to achieve, particularly those related to supporting businesses and skills development and training. However, the Programme managed to make a significant contribution to many of these additional targets. A summary of the outputs achieved by the Programme are attached as appendix A to this report.

5.0 PROPOSALS

5.1 The Council will continue to work with its partners to ensure that, wherever possible, the Programme's benefits can be fully utilised for enterprise and economic benefit both sub regionally and regionally, as well as locally for West Lancashire people.

6.0 SUSTAINABILITY IMPLICATIONS

6.1 Sustainability of enterprise and economic development and growth has been a key consideration throughout this Programme, and will be in the future in those activities that continue as the Programme's legacy.

7.0 FINANCIAL AND RESOURCE IMPLICATIONS

7.1 All the costs of undertaking this evaluation exercise, including the Council's related costs, were met from the Programme's NWDA funds.

8.0 RISK ASSESSMENT

8.1 There are no risks associated with this report since the Programme is now concluded and the report has been signed off by the NWDA.

9.0 CONCLUSIONS

9.1 The report is extremely positive and demonstrates the level of skill and expertise both within and external to the Council in terms of project and programme management and delivery. Some of the recommendations in the report had already been addressed during the lifetime of the Programme and other 'lessons learnt' from the evaluation will form the basis of any future regeneration programme and project activity.

Background Documents

The following background documents (as defined in Section 100D (5) of the Local Government Act 1972) have been relied on to a material extent in preparing this Report.

<u>Date</u>	<u>Document</u>	<u>File Ref</u>
July 2010	West Lancashire "Investing in Business" Regeneration	liB/P/Evaluation

Equality Impact Assessment

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

Appendices

Appendix A – liB Lifetime Outputs

Appendix B – liB Project Significant Achievements

APPENDIX A

<u>WEST LANCASHIRE “INVESTING IN BUSINESS” REGENERATION PROGRAMME</u> <u>NWDA Output Categories</u>	<u>Contract Totals</u>	<u>Total Outputs Achieved at the Programme End</u>
1a. Jobs Created	900	752.5*
1b. Jobs Safeguarded	600	1,085.9*
2a. Number of people assisted to get a job	17	197
3b. Social Enterprises started up	1	3
3d. Other businesses created	52	15
4h. Businesses using RDA funded incubators	0	1
4i. Businesses assisted with management/leadership skills needs	0	48
4k. Businesses helped to improve resource efficiency	35	268
4l. Businesses assisted to make better use of ICT, including trading on-line	0	13
5a. Investment in reclaiming and developing brown field land – public	£0	£210,000
5a. Investment in reclaiming and developing brown field land - private	£0	£116,308
5b. Provision of tourism facilities – public	£0	£72,184
5b. Provision of tourism facilities - private	£0	£0
5d. New or upgraded business premises – public	£0	£872,100
5d. New or upgraded business premises - private	£0	£11,043,489
5e. Renaissance programmes including public realm – public	£0	£3,362,861
5e. Renaissance programmes including public realm - private	£0	£6,849,399
5f. Hectares of brown field land reclaimed or developed	16.45 (12.35 (hard)) (4.1 (soft))	35 (35.3015)
5h. Sq. M. of floor space for new or upgraded premises	26,000	50,747
6a. Adults gaining basic skills as part of the Skills for Life strategy	0	321
6b. Adults in workforce lacking Level 2 or equiv. qual. Supported to achieve at least a Level 2 qualification or equivalent	0	47
6c. People undertaking work based training	0	202
6f. People completing a vocational training course who are economically inactive	0	449
6h. Pupils under 16 undertaking vocational training outside statutory provision	0	172

*Calculated based on number of hours worked rather than actual numbers of people, as per the NWDA guidance)

APPENDIX B

WEST LANCASHIRE “INVESTING IN BUSINESS” REGENERATION PROGRAMME - PROJECT SIGNIFICANT ACHIEVEMENTS

PROJECT TITLE	PROJECT MANAGER	TOTAL PROJECT FUNDING	NWDA CONTRIBUTION TO PROJECT	ACHIEVEMENTS
Land and Property Enhancement Scheme Pilot	WLBC Regen. & Estates	1,322,135	349,925	A pilot scheme to West Lancashire Inspire below.
Skelmersdale Town Centre College Feasibility Study	Skelmersdale College	99,729	28,164	Supported the feasibility study which eventually lead to the building of the new college, which is currently on site
Warbreck Garden Centre Development Phase 1	Warbreck Garden Centre Ltd	311,303	60,200	Supported the expansion of the centre and the creation of new local jobs.
Burscough Town Centre Redevelopment	WLBC & LCC	9,658,734	1,856,000	Supported the building of the iconic Bus/Rail Interchange, the significant improvements to the Public Realm along the main street, and some of the infrastructure enabling the TESCO development
Market Towns and Rural Study Initiative	WLBC Planning & Development & Regen and Estates	250,974	183,335	Lead to the development of Action Plans for Burscough and Ormskirk town centres, a rural economy study and a feasibility study for a linear park in Tarleton/Hesketh Bank, plus increased partnership working
West Lancashire Inspire	WLBC Regen. & Estates	13,245,157	2,625,699	Substantial extensions and improvements to business premises, to town and village centres, to transport gateways and corridors, and to business employment areas.

PROJECT TITLE	PROJECT MANAGER	TOTAL PROJECT FUNDING	NWDA CONTRIBUTION TO PROJECT	ACHIEVEMENTS
Midstream Vocational Training Centre	Midstream (West Lancs) Ltd	671,308	345,000	Provision of new building to accommodate training, classrooms and Midstream's administration allowing it to expand and become a self sustaining enterprise, with its model being used as good practice elsewhere.
Skelmersdale Town Centre Phase 2	WLBC Regen. & Estates	301,186	150,000	Support to the planning and other processes which has taken the Skelmersdale Vision from a paper document to the brink of commencement on site, plus support to a Skelmersdale Rail Link Demand Study.
Brighter Future Workshop	Brighter Future Workshop	401,475	173,400	Supported the development of a proposal for disabled people to be trained to maintain and service disability equipment to the point where it is a successful and thriving social enterprise winning many regional and national, and now international, awards.
West Lancashire Construction Academy	Skelmersdale College	2,430,005	920,673	Lead to the provision of the Construction Academy, as well as supporting initial staffing, enabling many hundreds of people to gain useful skills to support their future work and lives.
Enterprising West Lancashire	WLBC Regen. & Estates	531,700	345,145	EWL successfully demonstrated the success of the "single door" approach to face to face engagement with businesses and building sustainable networks to support business growth and development.

PROJECT TITLE	PROJECT MANAGER	TOTAL PROJECT FUNDING	NWDA CONTRIBUTION TO PROJECT	ACHIEVEMENTS
Ormskirk Station	LCC	1,963,608	349,000	Provision of a completely refurbished and restored 1860's station building with state of the art covered waiting and seating area, information, ticket selling and toilet facilities.
Chapel Gallery	WLBC Regen. & Estates	92,184	20,000	Supported the expansion and development of this successful and popular cultural centre.
West Lancashire Positive Living (WLPL)	West Lancashire Positive Living	129,550	69,000	Supported the development of its supported living concept whereby people with learning disabilities can be independently supported in the community, as well as enabling WLPL to work towards becoming a self sufficient enterprise.
BDS Training	BDS Training Ltd	55,012	30,000	Supported BDS's relocation to larger premises and installation of IT equipment to allow it to expand the number of excluded and difficult to reach students helped back into mainstream education with the promise of successful lives ahead of them.
Skelmersdale Vision' - Connecting People to Jobs	WLBC Regen. & Estates	75,909	48,945	Supported the development of a Skills and Worklessness Strategy and Action Plan for the Employment, Learning and Skills LSP thematic group.



ARTICLE NO: 2A

**CORPORATE OVERVIEW &
SCRUTINY COMMITTEE:**

MEMBERS UPDATE: 2010/11

Article of: Executive Manager Community Services

Issue: 3 November 2010

Relevant Portfolio Holder: Councillor Greenall

**Contact for further information: Mr A Hill (Extn. 5243)
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SUBJECT: ANTI SOCIAL BEHAVIOUR IN WEST LANCASHIRE

Wards affected: Borough wide

1.0 PURPOSE OF ARTICLE

1.1 To advise Members of the performance of the Council's Anti-Social Behaviour Unit (ASBU) and the results of the continued good partnership working with Lancashire Constabulary (the constabulary).

2.0 BACKGROUND

2.1 The Home Office describes anti-social behaviour (ASB) as "any aggressive, intimidating or destructive activity that damages another person's quality of life". The Tenants Standards Authority stated that ASB "from graffiti and litter to noisy neighbours and racial abuse – can be annoying and stressful for tenants and at worst ruin people's lives.

2.2 West Lancashire Borough Council originally set up the ASBU in 2000 and incorporated it into the Multi Agency Problem Solving (MAPS) team in 2003. The team consists of two full time equivalent posts and an externally funded MAPS assistant supports them.

2.3 The team predominantly deals with ASB issues involving Council tenants, but, as part of the MAPS team, are ideally placed to involve or be involved with other partner agencies with ASB issues.

3.0 ASB IN WEST LANCASHIRE 2009/10

- 3.1 The Estate Management Team (EMT) tend to deal with the initial element of the complaint and pass on the issue if a further, more involved response is needed. During the year April 2009 to March 2010, the Council's EMT responded to 396 cases of "low level" nuisance and ASB. If, after following their procedures, the EMT have not resolved the matter, it is passed on to the ASBU. Almost ten per cent of the complaints the EMT dealt with (396) were passed to the ASBU (35). A further 10 cases were referred by other sections of Housing Services.
- 3.2 In addition to this, 519 complaints concerning neighbour noise (including barking dogs), were responded to by the Environmental Protection Team. Some of these will be referred via the EMT, as they are tackled jointly.
- 3.3 Lancashire Constabulary received 7827 complaints about anti-social behaviour in West Lancashire during this time. Once again, some of these will be duplicated with other agencies and as such it is difficult to put an exact figure on the scale of the problem within West Lancashire.
- 3.4 During this period, the ASBU took both formal and informal action to deal with ASB. The achievements include:
- *14 Acceptable Behaviour Contracts signed*
 - *3 Notices of Demotion issued*
 - *20 Notices to Terminate Introductory Tenancies issued*
 - *1 Notice of Intention to Seek Possession of a secure tenancy issued*
 - *4 Evictions carried out for anti-social or criminal behaviour*
 - *3 Anti Social Behaviour Injunctions (ASBIs) obtained*
 - *1 formal Undertaking secured*
 - *1 ASBO amended to include wider prohibitions*
 - *Carried out 125 'warning visits' and delivered 59 warning letters.*
- 3.5 Not all our successes can be shared with the wider community in the Borough, either through reporting restrictions or in the interests of the safety of certain individuals. However, where possible, we do seek to publicise the outcome of our cases, not to 'name and shame' but to encourage other people to come forward and work with us to tackle anti-social behaviour and to let our residents know what is being done on their behalf. Major successes this last 12 months have been:
- *In October 2009 The Skelmersdale Advertiser ran a front-page story concerning then 17-year-old Nicole Isik from Upholland. For the first time a court extended the prohibitions of one of our ASBOs to cover an area outside of the Borough. Isik was banned from entering areas of Pemberton and Wigan. She was already subject to a curfew and barred from areas of West Lancashire.*
 - *In February 2010 the local press were able to report that 31 year-old Steven Simm of Cornbrook Skelmersdale was made the subject of an ASBI after he had threatened to burn down his neighbour's home. The Council then began eviction proceedings but Simm returned the keys before the possession case reached court.*

- *In June 2010 the case of a drug cultivator from Digmaor, Skelmersdale was made public. 36 year-old Paul Carroll was evicted from his council home after police discovered drug-making equipment and 68 cannabis plants during a raid on his home.*
- *In August 2010 Local press reported how another Skelmersdale man was evicted by the council after council officers accompanied the police during a raid on his council home. 21 year-old Anthony Nixon had converted his bedroom into a hydroponic cultivation unit and also had a quantity of cocaine and digital weighing scales at his address. He had also dangerously bypassed the electricity meter in his home.*

4.0 ASB IN FOCUS

- 4.1 The tragic case of Fiona Pilkington in the autumn of 2009 has helped to put ASB in context. Miss Pilkington killed herself and her 18-year-old daughter after over 10 years of abuse from a gang of teenagers who lived in the same street. The stress and anxiety of her position is said to have substantially contributed to the decision she made.
- 4.2 Following this case, the Home Office instructed Community Safety Partnerships (CSPs) to adopt minimum standards for dealing with ASB. Work was undertaken to standardise these across Lancashire and ours were published on the 31st March 2010. The standards are included as Appendix 1.
- 4.3 In addition to these minimum standards, several other elements of work have been undertaken to ensure ASB victims do not slip through the net. These include:
- ASB is now a standing item of the agenda of the CSP Local Priorities Group (LPG)
 - ASB Police data is published each month for the LPG, including repeat callers and problem locations
 - ASB data for the Council is now collated and sent to the constabulary.
 - An ASB officer attends the team meetings of the Environmental Protection Team. In addition the Environmental Protection and Community Safety Manager covers both these teams which aids consistency.
 - The LPG has encouraged LCC Youth involvement staff to undertake activities for young people at ASB problem times
 - The constabulary have re-trained their call handlers to try to identify vulnerable victims
 - There is now a pan Lancashire ASB officer working group
 - Multi-agency risk assessment conferences for ASB have now commenced to discuss high priority ASB cases
 - Council and Police Officers in the MAPS team worked with representatives from the voluntary sector to develop and deliver training for people working with the Learning Disabled. This focuses on how carers and professionals working in this field can help recognise and report crime and ASB suffered by these vulnerable members of society
 - The Council's policy on ASB has been reviewed

4.4 As a result it can be easily demonstrated that far more partnership working takes place around ASB within the LPG than previously.

5.0 RESULTS

5.1 In addition to the knowledge that we now have a far more robust approach to ASB on paper, there are also some pretty impressive Police statistics to demonstrate the improvements that have been made. From April to the end of August there has been an 18.7% reduction in ASB calls to the Police, compared to the previous year. Notably July and August showed reductions of 25.8% and 26.2% respectively. Whilst the figures are good for all of the Southern Division (WLBC, Chorley and South Ribble), the figures for the West Lancs. CSP show the greatest improvement. Appendix 2 details the actual breakdown.

6.0 SUSTAINABILITY IMPLICATIONS/COMMUNITY STRATEGY

6.1 Reducing ASB can lead to a reduction in the stress levels and an improvement in the living conditions of residents

7.0 FINANCIAL AND RESOURCE IMPLICATIONS

7.1 There are none

8.0 RISK ASSESSMENT

8.1 Work to reduce ASB is essential for residents

Background Documents

There are no background documents (as defined in Section 100D(5) of the Local Government Act 1972) to this Report.

Equality Impact Assessment

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

Appendices

Appendix 1 - ASB minimum Standards (Draft)

Appendix 2 – ASB figures

Appendix 1

West Lancashire Community Safety Partnership (Draft)

Anti-Social Behaviour Minimum Standards

Introduction

Anti-social behaviour is virtually any intimidating or threatening activity that scares you or damages your quality of life.

Examples include:

- rowdy, noisy behaviour
- 'yobbish' behaviour
- vandalism, graffiti and fly-posting
- dealing or buying drugs on the street
- fly-tipping rubbish
- aggressive begging
- street drinking
- setting off fireworks late at night

Anti-social behaviour doesn't just make life unpleasant. It holds back the regeneration of disadvantaged areas and creates an environment where more serious crime can take hold. It has a negative effect on many people's lives and we are committed to tackling it.

Responsible authorities have a statutory duty to work with other local agencies and organisations to develop and implement strategies to tackle crime and disorder including anti-social behaviour and other behaviour adversely affecting people's quality of life and the local environment. This also includes the misuse of drugs in their area.

These statutory partnerships, which are known as Community Safety Partnerships (CSPs) were developed in response to the Crime and Disorder Act 1998. The responsible authorities included on the West Lancashire CSP include: -

- West Lancashire Borough Council
- Lancashire Constabulary
- Lancashire County Council
- Lancashire Fire and Rescue Service
- NHS Central Lancashire
- Lancashire Probation Trust

In 2006, the Police and Justice Act made several amendments to the Crime and Justice Act and this included a new duty on CSP's to produce an Annual Strategic Assessment and to prepare and implement an annual Partnership Plan. Responsible authorities are under a statutory duty to ensure that the key agencies work in partnership in a CSP to deliver their Community Safety Partnership Plans.

The Police and Justice Act 2006 also placed a requirement for Responsible Authorities to convene a Strategy Group in two-tier areas and in Lancashire this requirement is being fulfilled by the Safer Lancashire Board.

Community Safety Partnerships were asked by the Home Secretary to commit to a set of minimum standards in tackling anti-social behaviour by 31 March 2010. The Safer Lancashire Board agreed that this should take place at a pan-Lancashire level in order to ensure that the public could access the same minimum level of service regardless of where they live. In support of the requirement to produce a set of minimum standards, Safer Lancashire on behalf of the Safer Lancashire Board has produced an Anti-Social Behaviour Pledge.

West Lancashire CSP has adopted the pledge and the pledge is supported by a locally agreed set of minimum standards: -

Working together to take anti-social behaviour seriously ... our pledge to you

We know that if anti-social behaviour happens to you, it can have a big impact on your quality of life which is why here in Lancashire, we are committed to tackling it by working together.

We will take your reports of anti-social behaviour seriously and will:

- Work quickly to understand the problem.
- Acknowledge your complaint, make a record of it and check whether there are any other reports of the same problem.
- Look at all the information about your complaint and work out the best response according to the nature of it.
- Assess your case to make sure we offer you the right support and involve you where appropriate in our plans for tackling the problem.
- Treat all the information you give us in confidence and work with other partners to make sure we get the right solution.
- Give you just one person to deal with who will keep you regularly informed of what's happening and let you know as soon as possible if this changes.
- Aim to deal with your problem before it gets worse by making the best use of the tools and powers available. This often doesn't need legal action.
- Offer you support if your case goes to court and you are asked to attend as a witness.
- Work with the courts and Crown Prosecution Service on enforcing ASBOs and other orders and publish the outcomes of court cases where appropriate.
- Make it easy for you to tell us about local issues and get involved in solving local problems.
- Ensure better links between neighbourhood policing teams and other organisations to deal with problems quickly.
- Give you and your community clear, consistent, and relevant information about what action is being taken and what effect it is having.
- Let you know how to complain if you aren't happy with the service we have given you.

You should report anti-social behaviour to your local council, the police, or your registered social landlords. You can do this in person, by telephone or in writing. They can also provide you with further details.

Brought to you by Safer Lancashire in partnership with West Lancashire Community Safety Partnership

Summary of Delivery

We are fully aware that Anti-Social Behaviour needs actions from various agencies to tackle it. The important issue is how we as a partnership deal with it and how we demonstrate how we deliver against the policies and pledges that we have in place.

We are committed to recognising and tackling all anti-social behaviour with priority being given to vulnerable people, repeat offenders and problem areas. As such we are committed to logging each complaint about anti-social behaviour and collating this information on a regular basis. This information will then be analysed to enable community safety partners to prioritise complaints and action them accordingly. The partnership has a number of thematic delivery groups which work together and we will ensure that ASB is a priority for all those groups.

By recognising vulnerable people, repeat offenders and problem areas we will look to target interventions where they are most needed.

We aim to ensure that all cases receive an appropriate response and that all agencies share anti-social behaviour complaint information and assist any other partner, where possible.

The relevant contact details for reporting anti-social behaviour and examples of the types of anti-social behaviour that agencies deal with can be found in appendix A.

Should a resident be unhappy about the response they receive in relation to a particular request for service, they can complain to the relevant agency through their complaints procedures and if still dissatisfied, to the Community Safety Partnership. Details of how this can be achieved can be found on the West Lancashire Borough Council Website www.westlancs.gov.uk

Appendix A

How do I ask for help?

Anti-Social Behaviour is tackled by numerous agencies dependant on the type of complaint and the relevant contact details are enclosed below:-

Lancashire Constabulary

For issues concerning

- rowdy, noisy behaviour in the street
- 'yobbish' behaviour
- vandalism
- dealing or buying drugs on the street
- aggressive begging
- street drinking
- setting off fireworks late at night

Please telephone 0845 125 35 45 or visit www.lancashire.police.uk

Alternatively if you are under threat of harm or you witness a crime being committed and require an immediate response you should keep calm and dial 999.

If you have information about crime, or criminals, then telephone Crime stoppers on 0800 555 111.

You can remain anonymous and may even be able to claim an award.

RESPONSE TIMES -

West Lancashire Borough Council

For noise related to a premises (not in the street), fly tipping, graffiti and anti social behaviour from a Council tenant

Phone 01695 577177 or visit www.westlancs.gov.uk

You can report anti-social behaviour online at ***** Bespoke format to be developed**

RESPONSE TIMES -

Lancashire Fire and Rescue

For issues relating to fires or fire prevention that may affect your property or community contact **Lancashire Fire and Rescue** via *******

Details to be included

RESPONSE TIMES -

Victim Support

Details to be included

Appendix 2

Corporate Analysis Department - Daily ASB File (V1) - Updated to:											31-Aug-10		
MONTHLY RESULTS BY AREA													
Select Area:				Current Display: CSP's				Click button to view Police Area's					
Select Class:													
MONTH	Southern Division				Chorley CSP				West Lancs CSP				
	This Year	Last Year	Diff	% Change	This Year	Last Year	Diff	% Change	This Year	Last Year	Diff	% Change	
April	2,146	2,243	- 97	-4.3%	708	702	+ 6	0.9%	699	807	- 108	-13.4%	
May	1,969	2,132	- 163	-7.6%	639	760	- 121	-15.9%	672	734	- 62	-8.4%	
June	2,118	2,248	- 130	-5.8%	746	772	- 26	-3.4%	637	788	- 151	-19.2%	
July	1,867	2,191	- 324	-14.8%	609	735	- 126	-17.1%	566	763	- 197	-25.8%	
August	1,847	2,397	- 550	-22.9%	587	734	- 147	-20.0%	610	826	- 216	-26.2%	
September													
October													
November													
December													
January													
February													
March													
YTD	9,947	11,211	- 1,264	-11.3%	3,289	3,703	- 414	-11.2%	3,184	3,918	- 734	-18.7%	
MONTH	South Ribble CSP				0				0				
	This Year	Last Year	Diff	% Change	This Year	Last Year	Diff	% Change	This Year	Last Year	Diff	% Change	
April	739	734	+ 5	0.7%									
May	658	638	+ 20	3.1%									
June	735	688	+ 47	6.8%									
July	692	693	- 1	-0.1%									
August	650	837	- 187	-22.3%									
September													
October													
November													
December													
January													
February													
March													
YTD	3,474	3,590	- 116	-3.2%									